**Test Plan: Trial Signup and User Journey**

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**Document change**

| **Date** | **Author** | **Type of changes** |
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**Objective:**

To ensure the trial signup process works smoothly and trial users cannot access premium content or CertXP until they subscribe.

**Scope:**

This test plan covers the trial signup process, account creation, navigation to content, and access restrictions for trial users.

**Test steps:**

| **1. Signup Process:**   * Sign up for a trial account. * Verify the confirmation email and click the confirmation link. |
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| **2. Login:**   * Log in with the created trial account. |
| **3. Dashboard Access:**   * Check if directed to the dashboard after login. * Ensure basic trial account information is displayed**.** |
| **4. Trial Class Access:**   * Access a trial class (e.g., "Dashboard in a Day"). * Verify that the trial user can view the class content. |
| **5. Premium Content Access Restriction:**   * Attempt to access premium content (e.g., "Beginner Power BI"). * Confirm trial users cannot access premium content. |
| **6. CertXP Access Restriction:**   * Try to access CertXP from the navigation menu. * Confirm trial users cannot access CertXP. |
| **7. Watching First Video:**   * Choose a trial class. * Watch the first video. * Ensure the video plays without issues. |

**Acceptance Criteria:**

* The signup process is completed without errors.
* A confirmation email is received and the confirmation link works.
* Trial users can access trial classes but not premium content or CertXP.
* Trial users can watch the first video of a trial class without issues.

**Tools and Resources:**

* Test environment with access to the trial signup feature and relevant content.
* Test accounts for conducting the trial signup process.

**Test environment:**

| Test on various devices (desktop, mobile). |
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| Test on popular browsers (Chrome, Firefox, Safari, Edge). |
| Stable internet connection for video streaming. |
| Test accounts for conducting trial signup and login. |
| Sample data for populating signup forms. |

**Notes:**

* Document any encountered defects.
* Perform testing in different network conditions.
* Collaborate with teams to address issues effectively.

**Test documentation:**

* Test plan
* Checklist
* Test cases
* Bug reports (If they will)
* Final report